

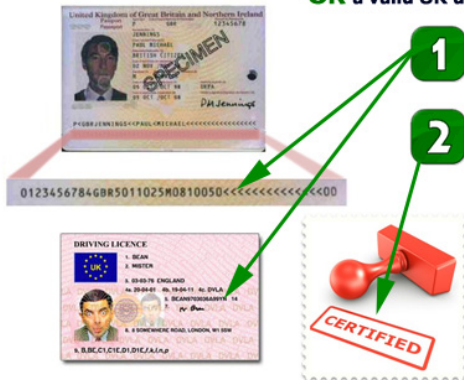
AUTHORISING YOUR ACCOUNT WITH MUKURU.COM

We know it is a *huge* pain – but UK Money Transfer regulations and our anti-fraud measures mean that you may need to verify certain details with us.

If you have been asked by Mukuru to authorise your account, please follow the guidelines below. Please note this is a *once-off* procedure.

IDENTITY PROOF

Must be an international passport OR a valid UK drivers license



- 1 identity number must be clear
- 2 document must be **SCANNED** (not faxed or photocopied) and **CERTIFIED** at your nearest bank, or post office

As a **proof of identity**, we ask you to provide a scanned and certified copy of either your international passport, or a UK driver's license.

ADDRESS PROOF

Must be a recent utility bill, bank statement or card statement



- 1 name and address must show clearly
- 2 document must be less than three months old
- 3 document must be **SCANNED** (not faxed or photocopied) and **CERTIFIED** at your nearest bank, or post office

As a **proof of identity**, we ask you to provide a scanned and certified copy of a utility bill, bank statement or credit card statement.

CARD PROOF



- 1 previous twelve digits covered with paper (do not show all 16)
- 2 last four digits must show
- 3 expiry must show
- 4 name must show

If you want to use your credit/debit card on Mukuru you need to send in a **proof of card** ownership picture. This proves to us that not only do you have the card info, but also you are in physical possession of the card itself. It is important that when you scan/photograph this card, you **cover** the starting twelve digits with a piece of paper – this is for security reasons as you should never email or post your full card information anywhere.



Send them to us by **EMAIL** to passport@mukuru.com
Or by **POST** to the address below:

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