

Terms & Conditions for the Connecting Africa this Africa Month Campaign

1. Introduction

- 1.1. The Connecting Africa this Africa Month Campaign ("the Campaign") is being run by Mukuru Africa (Pty) Ltd (Company Registration number 2013/003424/07) ("Mukuru") from **1 May 2021 – 31 May 2021** ("the Campaign Period") subject to these specific terms and conditions and the general terms and conditions for Campaigns which can be found at www.mukuru.com ("Competition Ts & Cs").
- 1.2. By entering the Campaign, you confirm that you have read and agree to be legally bound by the Competition Ts & Cs.
- 1.3. If you have any questions about the Competition Ts & Cs or the Campaign itself, please contact us at marketing@mukuru.com (weekdays during office hours 08h00 – 17h00).

2. Campaign Entry Requirements:

- 2.1. In order to enter the Campaign, you must, during the Campaign Period:
 - 2.1.1. be a registered Mukuru Customer in South Africa, sending money for the first time using the Mukuru Service ; and
 - 2.1.2. using the Mukuru Service, create an order to send money to a recipient of your choice who resides in any of the countries in which Mukuru has a presence;
 - 2.1.3. pay for the order detailed in 2.1.2 above.
- 2.2. Customers who fulfil the requirements of clause 2.1 above will be referred to as "Qualifying Entrants" for the purposes of the Campaign.
- 2.3. We must process your personal information (for example your mobile number) to validate your entry and to make the Reward available to you. By entering the Campaign, you consent to us processing your personal information for this purpose. If you do not consent, please do not enter the Campaign.

3. The Reward

- 3.1. Each Qualifying Entrant will receive R20 (twenty rand) worth of airtime (the "Reward").

4. Collecting your Reward

- 4.1. The Reward will be sent directly to the Qualifying Entrant's cell phone within 1 (one) week of the Qualifying Entrant successfully completing the actions set out in clause 2.1.1, 2.1.2 and 2.1.3.
- 4.2. If the Reward cannot be transferred to a Qualifying Entrant within 7 (seven) days because of no fault of Mukuru, then the Reward will be forfeited.

5. General

- 5.1. Mukuru employees will not be allowed to enter the Campaign.
- 5.2. If for any reason, the Campaign cannot run as planned because of any technical failures, unauthorised intervention, computer virus, mobile network failure, tampering, fraud or any other causes beyond our control which corrupt or affect the administration, security, fairness, integrity or proper conduct of the Campaign, we reserve the right to cancel, terminate, modify, suspend or cancel the Campaign and/or to disqualify any individual who (whether directly or indirectly) causes (or has caused) the problem.
- 5.3. The Reward is not transferable for cash or otherwise.
- 5.4. Mukuru may vary the terms of or cancel the Campaign at any time. Mukuru may vary or cancel the Campaign at any time without any liability to any person involved directly or indirectly in the Campaign.
- 5.5. Mukuru cannot be held liable for any loss, expense or damage to any person participating in the Campaign.
- 5.6. A failure by Mukuru to enforce any one of the terms and conditions in any instance(s) will not give rise to any claim or right of action by any Qualifying Entrant. If Mukuru does not enforce a provision, this will not mean that Mukuru has given up on or lost any rights.
- 5.7. Mukuru will not assume any liability to any participant, or Qualifying Entrant in connection with or arising out of the Campaign however it is caused, including for any costs, expenses, forfeited rewards, prizes, damages and other liabilities
- 5.8. These Campaign Terms and Conditions are governed by the laws of South Africa.